

Mr Paul McLennan, Minister for Housing,  
Directorate for Local Government and Housing, Scottish Government  
Email - [ministerhousing@gov.scot](mailto:ministerhousing@gov.scot) 24 January 2024 – sent by e-mail only.

Dear Mr McLennan

### **Registered Social Landlords – Rent Increase Notification Process for Tenants**

Following our previous correspondence of 03/08/23, 30/08/23, 06/09/23, 27/09/23, 11/12/2023 and your responses – reference 202300378311; 202300370676 and 202300390294 we write on behalf of Pineview Housing Association and our tenants to seek a more detailed update on the above matter and a timeline for this to be resolved. We would also clarify that this is not just a matter that affects the “notification of rent increases for tenants of Pineview Housing Association”, but rather it affects all tenants with tenancies covered by the Housing (Scotland) Act 2001.

Given that the Scottish Government has been aware of this issue for some time, it is disappointing that this has not been resolved and that there is no timeline given for the matter being resolved. The cost of having to hand deliver rent notifications is a cost that is effectively paid for by tenants. This would be disappointing and wasteful at any time but it is especially so during a period when the cost of living has increased considerably and tenants rent payments should not be being wasted on something that could be easily resolved.

We are unclear, and would therefore appreciate an explanation, as to why the Scottish Government cannot resolve this matter quickly, especially when they are currently considering housing legislation. We would also request that we be provided with a timeline for when you will have this matter resolved.

We are commencing the process of advising our tenants of the rent charges for 2024/25. As part of this we will provide information regarding why we are having to waste resources with hand delivery. We will advise that we have been liaising with the Scottish Government to try and have this resolved but to no avail. We will advise tenants that we will continue to pursue this matter and suggest that if they would like more detail meantime that they directly contact yourself and/or the SHR, who are tasked with protecting tenants interests.

We thank you in advance and look forward to hearing from you.

Yours sincerely



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