



Joyce Orr  
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Our Reference: 202300370676

30 August 2023

Dear Joyce Orr ,

Thank you for your correspondence of 3 August 2023 to the Minister for Housing, Paul McLennan MSP, regarding concerns around the rent increase notification process in the social rented sector. I have been asked to reply.

The intention of the Housing (Scotland) Act 2001 is that 'written notice' refers to a letter sent by post. The understanding of Scottish Government officials is that the sector has always interpreted this as delivering a letter detailing the rent increase notice via Royal Mail. I fully appreciate the points you make in your letter around significant use of resource in hand-delivering letters to tenants' home addresses, as well as the expense and administration of recorded delivery mailings.

As you note in your letter, this issue has also been raised through correspondence from sector stakeholders including the Scottish Federation of Housing Associations (SFHA). We are aware of the interest in the sector on this issue, and policy and legal colleagues are considering the points you make in your letter to inform consideration of any action that could be taken to address this issue.

I hope this information is helpful.

Yours sincerely

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Carolynne Watson  
**BET : Housing Legislation and Reform**

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