




Request reference	2020/07/01
Date received	4 July 2020
Date responded	29 July 2020
Legislation applied	Freedom of Information (Scotland) Act 2002 Environmental Information (Scotland) Regulations 2004
Exemption(s) applied	Freedom of Information (Scotland) Act 2002, Section 39(2) – some of the information requested was environmental information for the purposes of the Environmental Information (Scotland) Regulations 2004 Environmental Information (Scotland) Regulations 2004, Regulation 10(4)(a) – some of the environmental information requested was not held

Request	Pineview HA Response
Housebuilding Projects	
Details of all of the housing association's housebuilding projects approved in the last ten years, including the address of the project, the affected geographical area, the total number of units built, the number of units built for social housing, the number of affordable houses built, and the date the project was approved.	We have not undertaken any housebuilding projects in the last ten years.
Housing Stock	
The total number of social housing properties owned by the housing association, broken down by geographical area and bedroom number.	The total number of social housing properties owned by us is 534 units. This comprises 533 self-contained units and one 4-bedroom care unit. The geographical area of all our housing stock is Drumchapel, Glasgow, G15. The self-contained unit size breakdown is as follows: 1 bedroom = 105 units

Request	Pineview HA Response
	2 bedroom = 242 units 3 bedroom = 132 units 4 bedroom = 41 units 5 bedroom = 13 units
The total number of social housing properties built by the housing association in each of the past ten years, broken down by geographical area and bedroom number.	We have not built any social housing properties in the past ten years.
Housing Waiting Lists and Waiting Times	
The total number of people currently on the waiting list for housing properties, broken down by bedroom number?	We do not have a waiting list but maintain a housing register, which is composed as follows: 1 bedroom = 465 individuals 2 bedroom = 311 individuals 3 bedroom = 176 individuals 4 bedroom = 59 individuals 5+ bedroom = 8 individuals The geographical area for all of the above is Drumchapel, Glasgow, G15.
The number of people currently on the waiting list for housing in each geographical area, broken down by property bedroom number?	We do not have a waiting list but maintain a housing register, which is composed as follows: 1 bedroom = 465 individuals 2 bedroom = 311 individuals 3 bedroom = 176 individuals 4 bedroom = 59 individuals 5+ bedroom = 8 individuals The geographical area for all of the above is Drumchapel, Glasgow, G15.
The anticipated waiting time for housing accommodation, broken down by bedroom number.	This information is not held by us because we do not record or report on anticipated waiting times for housing accommodation.

Request	Pineview HA Response
The anticipated waiting time for housing accommodation in each geographical area, broken down by bedroom property number.	This information is not held by us because we do not record or report on anticipated waiting times for housing accommodation.
The average waiting time for housing accommodation, broken down by bedroom number, in each of the last ten years.	This information is not held by us because we do not record or report on average waiting times for housing accommodation.
The average waiting time for housing accommodation in each geographical area, broken down by bedroom number, in each of the last ten years.	This information is not held by us because we do not record or report on average waiting times for housing accommodation.
Housing Waiting Times	
The average waiting time for housing accommodation, broken down by bedroom number, in each of the last ten years.	This information is not held by us because we do not record or report on average waiting times for housing accommodation.
The average waiting time for housing accommodation in each geographical area, broken down by bedroom number, in each of the last ten years.	This information is not held by us because we do not record or report on average waiting times for housing accommodation.
The longest waiting time for housing accommodation, broken down by bedroom number, in each of the last ten years.	This information is not held by us because we do not record or report on the longest waiting times for housing accommodation.
The longest waiting time for housing accommodation in each geographical area, broken down by bedroom number, in each of the last ten years.	This information is not held by us because we do not record or report on the longest waiting times for housing accommodation.

Request	Pineview HA Response
Housing Complaints	
<p>Details of all complaints made by tenants about the organisation's housing service in the past five years, including the date of the complaint, reason given for complaint, whether the complaint was investigated and upheld, and what the outcome of the complaint was.</p>	 Tenant complaints.pdf
<p>Details of all complaints made by prospective tenants and applicants about the organisation's housing service in the past five years, including the date of the complaint, reason given for complaint, whether the complaint was investigated and upheld, and what the outcome of the complaint was.</p>	 Prospective Tenant and Applicant Compl
Housing Rents, Arrears and Evictions	
<p>Percentage increases on rent imposed on social tenants by the housing association in each of the last ten years.</p>	 Housing Rents, Arrears and Evictions
<p>The total number of housing association tenants in each of the last ten years.</p>	
<p>The total value of rent arrears accumulated by housing association tenants, as well as the total number of tenants who have entered rent arrears, in each of the last ten years.</p>	
<p>Details of all evictions carried out on housing association tenants in the last ten years, including the number of evictions carried out and the reasons for the evictions.</p>	
<p>The number of housing association tenants currently facing evictions, including all active eviction notices.</p>	