

Reporting Against Transfer Promises Ongoing – outcomes as at 31/03/2023

Details the transfer promises that were ongoing as at 31/03/2023 and will continue to be reported on quarterly during 2023 until completed. While many of the Transfer Promises have been achieved, it is important to understand that there is an ongoing commitment to retain the improvement made and Promises will be kept under review. ☹ = not achieved; 😐 = ongoing; 😊 = achieved

Objective 2 – Accelerate the Investment Programme and Commitment to Community Engagement		
Background	Kendoon Housing Association had not invested in maintaining stock over several years. Unable to fund investment to bring properties up to RSL expected standards. Kendoon Housing Association had to restrict spend due to loan covenant compliance issues (due to non-investment for years).	
Transfer Requirement	Accelerate the investment programme in the short, medium, and long term. Support community engagement.	
Pineview Promise	Outcome ☹ 😐 😊	
Spend an additional £1.25million on investment within period 01/04/2021 – 31/03/2026. Identify work in consultation with tenants.	Ongoing – funds set aside. Consultation with residents on spending priorities commenced July 2021 and will be ongoing. Feedback from residents has been taken into account to shape investment plans and will continue to shape future investment plans. Kitchens and windows were brought forward to 2022/23 and additional kitchens and boilers brought forward to 2023/24.	😊
Survey stock and identify 5-year investment programme. Implement effective planned maintenance programme and comprehensive asset management strategy.	Ongoing Desktop work on reviewing stock details completed and Pineview asset management system (HUB) updated to incorporate ex KHA stock. This forms part of our five-year financial projections (the first 5 years of our long-term projections) and forms our base 5-year investment programme proposals. This will be further shaped by the outcomes of our consultation exercise that took place with tenants July 2021 and also as part of the 2022 Tenant Satisfaction Survey as well as ongoing consultation / communication exercises.	😊

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Transfer Requirement	Accelerate the investment programme in the short, medium, and long term. Support community engagement.	
Pineview Promise	Outcome 😞 😐 😊	
	<p>This will also be supplemented on an ongoing basis with stock survey work (in house and using asset management consultants) and further consultation with tenants to continually review and refine.</p> <p>2023 onwards - updated 5 year planned works being finalised and to be communicated to tenants by the end of Q2.</p>	
Commit £10,000 per annum for five years to community regeneration projects.	<p>Spending was committed in 2021/22 and 2022/23 and has been included in 2023/24 budget. Consultation with residents on priorities for spending commenced April 2021 and has been updated via the 2022 Tenant Satisfaction Survey.</p> <p>Four key priorities have been identified from tenants' feedback – youth activities, measures to prevent anti-social behaviour, environmental improvements and community events.</p> <p>Projects now completed include funding amenities for the Growchapel project, for environmental improvements in the Cairnsmore area and G15 youth activities. Planters have been installed in Kendoon Avenue and following positive resident feedback, the number will be increased.</p> <p>Successful and well attended sessions of football coaching and youth outreach work have been carried out and further sessions are planned.</p> <p>Pineview are also part of the planning group for the Drumchapel 70 celebrations in 2023 and we have identified a number of initiatives that we can participate in including clean up days and a possible street football tournament.</p>	😊

Objective 6 – Develop New Services

Background	Kendoon Housing Association unable to develop new services (resource constraints – staff, financial and other).	
Transfer Requirement	Increase wider role activities. Help tenants survive and thrive in life.	
Pineview Promise	Outcome 😞 😐 😊	
Carry out comprehensive stock surveys and implement effective planned maintenance programmes and comprehensive asset management strategy to ensure homes comfortable and affordable to live in.	<p>Ongoing</p> <p>Desktop work on reviewing stock details completed and Pineview asset management system (HUB) updated to incorporate ex KHA stock.</p> <p>This forms part of our five-year financial projections (the first 5 years of our long-term projections) and forms our base 5-year investment programme proposals.</p> <p>This will be further shaped by the outcomes of our consultation exercise that took place with tenants July 2021 and also as part of the 2022 Tenant Satisfaction Survey as well as ongoing consultation / communication exercises.</p> <p>This will also be supplemented on an ongoing basis with stock survey work (in house and using asset management consultants) and further consultation with tenants to continually review and refine.</p> <p>2023 onwards - updated 5 year planned works being finalised and to be communicated to tenants by the end of Q2.</p>	😊
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Pineview Promise	Outcome 😊 😊 😊 Projects now completed include funding amenities for the Growchapel project, for environmental improvements in the Cairnsmore area and G15 youth activities. Planters have been installed in Kendoon Avenue and following positive resident feedback, the number will be increased. Successful and well attended sessions of football coaching and youth outreach work have been carried out and further sessions are planned. Pineview are also part of the planning group for the Drumchapel 70 celebrations in 2023 and we have identified a number of initiatives that we can participate in including clean up days and a possible street football tournament. Spend at 31/03/23 was £7,803 with a further £2,310 committed.