

24 August 2023

Pineview Housing Association Annual Assurance Statement - 2023

The Committee of Management advise that, to the best of our knowledge and understanding, Pineview Housing Association complies with the RSL regulatory requirements set out in the Regulatory Framework. We are satisfied that we have seen and considered sufficient appropriate and reliable evidence to confirm our level of assurance, and that our level of assurance is proportionate for our business and our context.

The evidence we have to support this statement includes, but is not restricted to:

- Reports about performance in key areas including finance, risk, governance, service delivery, asset management, and governance. Including advice and information from senior staff.
- Internal and external audit reports.
- Advice from external and specialist advisers.
- Tenant and customer feedback through our customer forum and from specific consultations.

In reviewing compliance we adopt an improvement focus and identify any improvement actions which we will progress during the course of the year. These actions are monitored by the Committee on a six monthly basis. None of the improvements are required for compliance, they are simply actions we believe will improve our current assurance levels further.

In response to the Scottish Housing Regulator's letter of 3 July 2023 regarding Annual Assurance Statements for 2023, we would confirm the following in the areas the SHR have requested a statement for:

❖ Equalities and Human Rights

In reviewing our compliance, we are assured that we have established appropriate systems for the collection of equalities data. We are assured that we are working towards using data to take account of equality and human rights issues in our decisions, policymaking and day to day service delivery.

❖ Tenant and Resident Safety

We are satisfied that we meet our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, water and lift safety, and our obligations relating to asbestos, damp and mould. Pineview has robust internal policies and procedures in place which are regularly reviewed to provide assurance that we are compliant with health and safety legislative and regulatory requirements. We have also sought specialist advice to monitor our compliance in these areas and to support our assurance. To this end we have arranged for our internal audit programme for 2023 to have one of our audits solely reviewing our compliance with our duty of care obligations. We also have our Housing Services Manager keep our SHR Regulation team updated if there are any matters to bring to their attention, whether material or not, for example if an electrical inspection is late.

We understand that we are required to notify SHR of any changes in our compliance assurance during the course of the year and will do so if required.

The Management Committee approved this Annual Assurance Statement at our Management Committee Meeting of 23 August 2023 and authorised this to be signed on our behalf, to be submitted to the SHR, and to be made publicly available to our tenants and customers through our website.

Signed: _____

Daniel Martyn, Chairperson, on behalf of the Pineview Committee of Management