

<b>Minute of:</b>	Pineview Housing Association Customer & Resident Forum Meeting
<b>Date of Meeting to which Minute relates:</b>	16 <sup>th</sup> June 2023
<b>Prepared By:</b>	Murray Landale
<b>Date Prepared:</b>	16/06/2023
<b>Meeting Minute to be Presented to:</b>	17 <sup>th</sup> August 2023

Item Details		
<b>1.</b>	<b>Sederunt</b>	
Chair of Meeting: Ben Keenan		
<b>Forum Members Present:</b>  Mary Frew Angela Jarvis Josie Simpson Angela Temple Janette Murphy	<b>Apologies:</b>     <b>Absent:</b>    <b>Leave of Absence:</b>	<b>Staff In Attendance:</b>  Ben Keenan Murray Landale  <b>Guest Speaker/Presenter(s):</b>   <b>Observing:</b>

Item Details	
<b>2.</b>	<b>Declaration of Interest</b>
None	

Item Details	Lead Action By	Date Due By
<b>3. Minute of Meeting of 18<sup>th</sup> May 2023</b>	<b>Minute of Previous meeting</b>	
Corrections required:  No corrections required.  Matters arising:  <b>Approval:</b> Proposed by: Mary Frew Seconded by: Josie Simpson		

Item Details	Lead Action By	Date Due By
<b>4. Pineview Housing Updates</b>		
<p>Summary of Discussion:</p> <p>Follow up audit has been held on rent arrears and income management – auditors found improvement in our performance since the previous audit.</p> <p>Discussion on fuel and food fund. ML advised that further funding had been applied for. Discussed eligibility for funds. Working people are often being excluded so good that Pineview included all tenants in eligibility for the food and fuel vouchers.</p>		
<b>5. TPAS annual conference</b>		
<p>Summary of Discussion</p> <p>BK advised group of availability of a ticket for each day of conference. Group felt it would be better if there were 2 tickets so forum members could attend with other forum members. Members to get back to us if interested.</p> <p>Pineview to consider this for next year.</p>		
<b>6. D in the park</b>		
<p>Summary of Discussion</p> <p>BK advised of this taking place on Saturday 15<sup>th</sup> July – Pineview Housing Association will have a stall in the park on the day.. Most members were already aware of this. Discussion followed about what things would be at the event.</p>		
<b>7. Annual Outing</b>		
<p>Summary of Discussion:</p>		

Item Details	Lead Action By	Date Due By
<p>BK advised group that he been given costings for trip. Group chose Blair Drummond advised he would feed this back. BK advised there would only be one bus so will be first come first served.</p> <p>Decision Made: Blair Drummond</p>		
<b>8. Stock Condition Survey</b>		
<p>Summary of Discussion: BK advised group that paper copies of newsletter could be issued. BK advised group he would note their names and add to list of customers who want to receive paper copies.</p> <p>Decisions Made: None to be made.</p>		
<b>9. AOCB</b>		
<p>No AOCB</p> <p>Decisions Made: None to be made.</p>		
<b>11. Date of next meeting 17/8/23</b>		
<p>14/9 12/10 9/11 7/12</p>		
<p>Minutes agreed at meeting on 17<sup>th</sup> August 2023</p>		

Item Details	Lead Action By	Date Due By